



Santa Rosa County Sheriff's Office

JAIL INMATE PHONE SYSTEM

The Jail Inmate Phone System at the Santa Rosa County Sheriff's Office has been updated to ensure efficient and effective communication between the inmates and their family/friends.

The Jail Inmate Phone System is provided by Global Tel*Link (GTL) and there are several ways that family members/friends can add funds to their telephone number in order to receive phone calls from an inmate at the Santa Rosa County Jail. To add funds to a specific telephone number:

- Visit the Western Union/Advance Pay at www.gtl.net to set up an account or call the Automated Advance Pay Service at 800-483-8314 or the Advance Pay Service Department at 866-230-7761 to set up an account.

OR

- Visit the Santa Rosa County Sheriff's Office website at www.santarosasheriff.org where a link is provided to Western Union/Advance Pay to set up an account.

OR

- Call Global Tel*Link Main Customer Service Department at 877-650-4249.

Global Tel*Link Hours of Operations:
7:00 a.m. – 11:00 p.m. CDT Monday through Friday
8:00 a.m. – 7:00 p.m. CDT Saturday and Sunday

Escalated billing & customer service inquires can also be emailed to:
Billing-Super@gtl.net.